

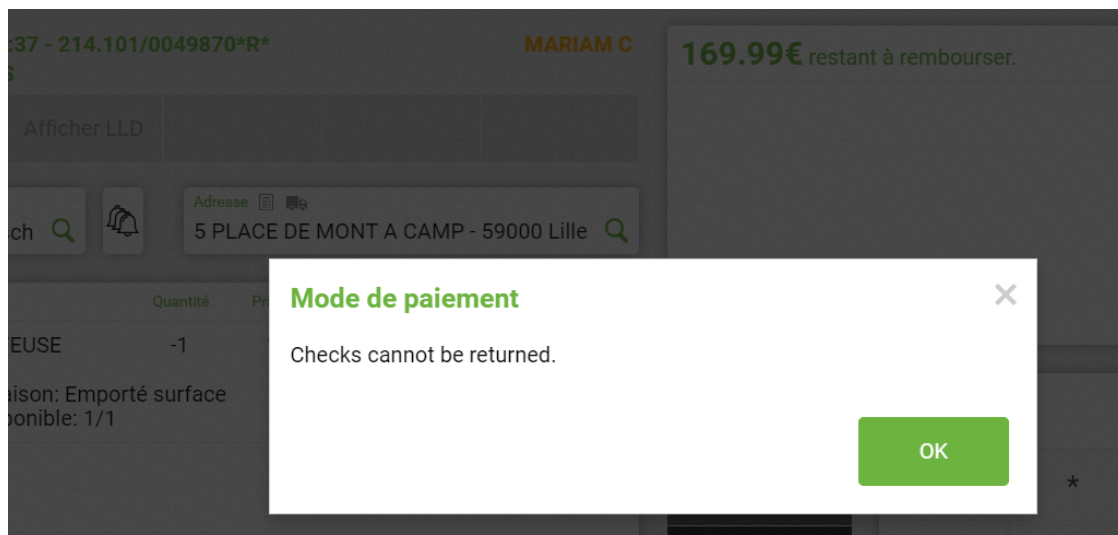
Pending french translation for the Webpos validation error pop-up when performing a refund with AXISC3 Check Provider payment method

Description

AXISC3 Check Provider standard payment method has been developed to not allow refunds.

The process works well (so we can't pay with this payment method in a verified return, or a cancel layaway), but the warning message displayed in Webpos when trying to complete a refund with this payment method has not been fully translated to French.

The error occurs when trying to complete the refund independently if you are doing a verified return or a cancel layaway.



For customers in France, it is mandatory to have Webpos including pop-up messages fully translated to French.

Video

https://drive.google.com/file/d/19_TuTd7Do9c-W6FCGqGHGEQnnK2_LRJb/view?usp=drive_link

Steps

Preconditions:

- Configure AXISC3 Check Provider
- Configure a current Cheque payment method with this payment provider and with a payment method type

1. Create a ticket with a product with pick & carry delivery method
2. Pay the ticket with cash or any other payment method
3. Go to the verified return menu and select this order to start the return process
4. Select a return reason
5. Go to the check out (Total amount) to pay the return
6. Select the payment method you have configured with AXIS3 Check Provider
7. The validation error pop-up message will be displayed blocking the user to complete the return with this payment method. As you see, the message is not fully translated.

Solution

The translation of the message should be: "Le remboursement par chèque est interdit"

