In the Backoffice the customer is *On Hold* an *Payment in* is not selected



## Correct behavior related with issue 24860
Select the customer
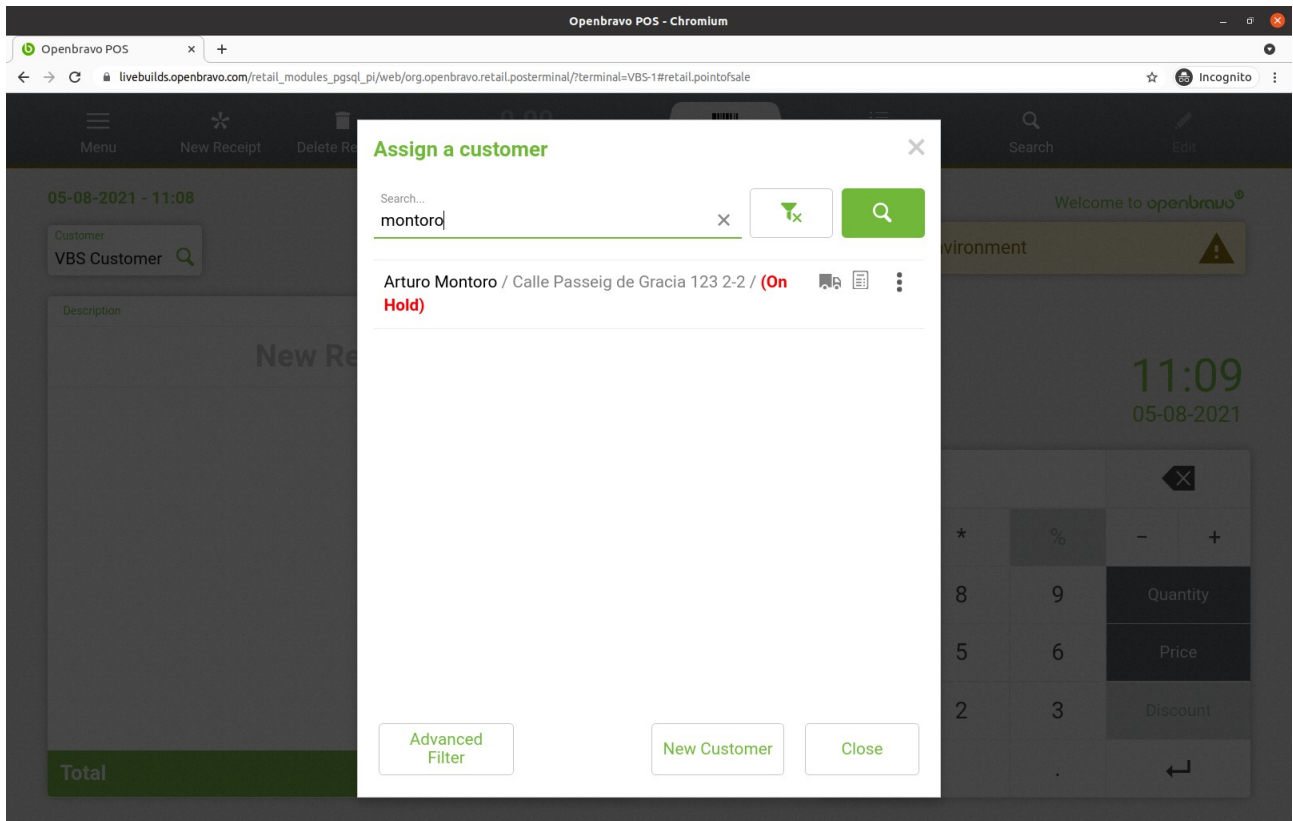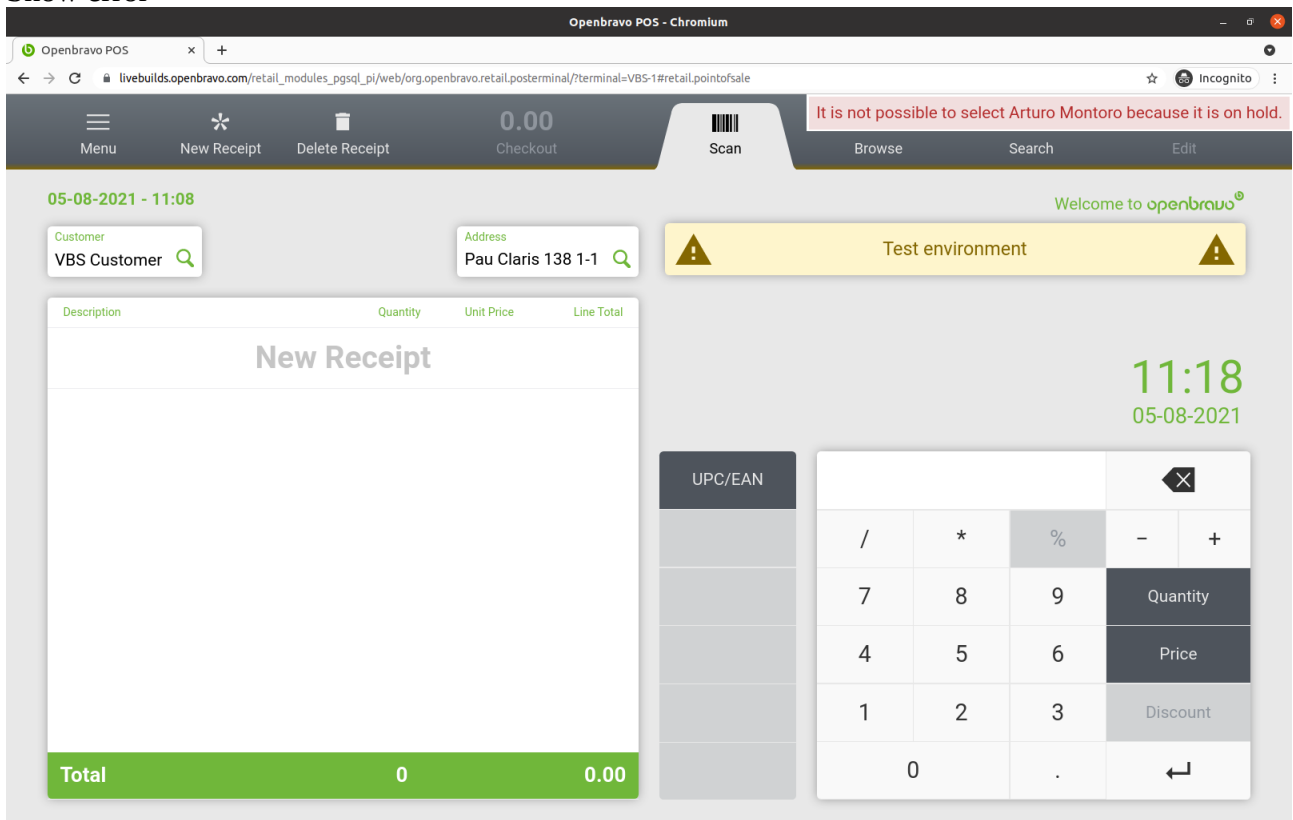
Show error

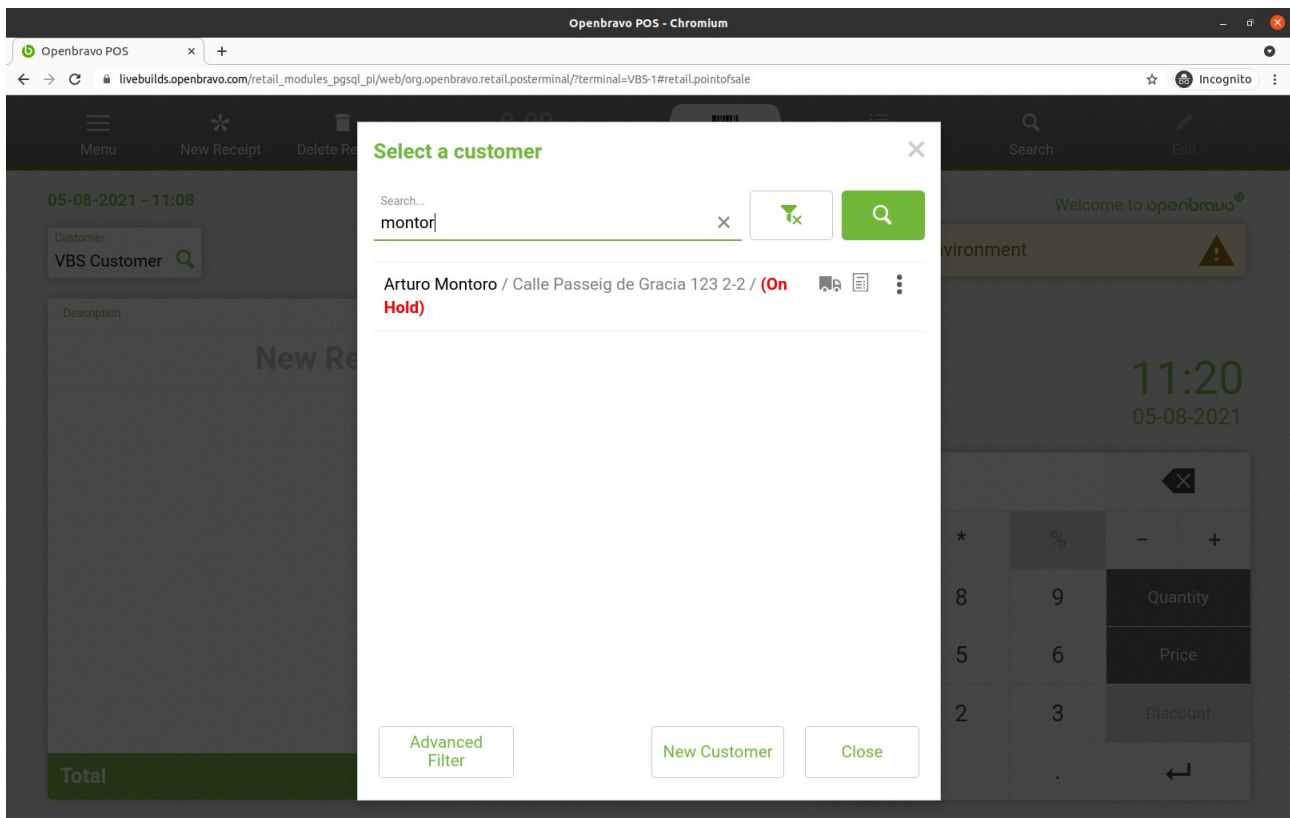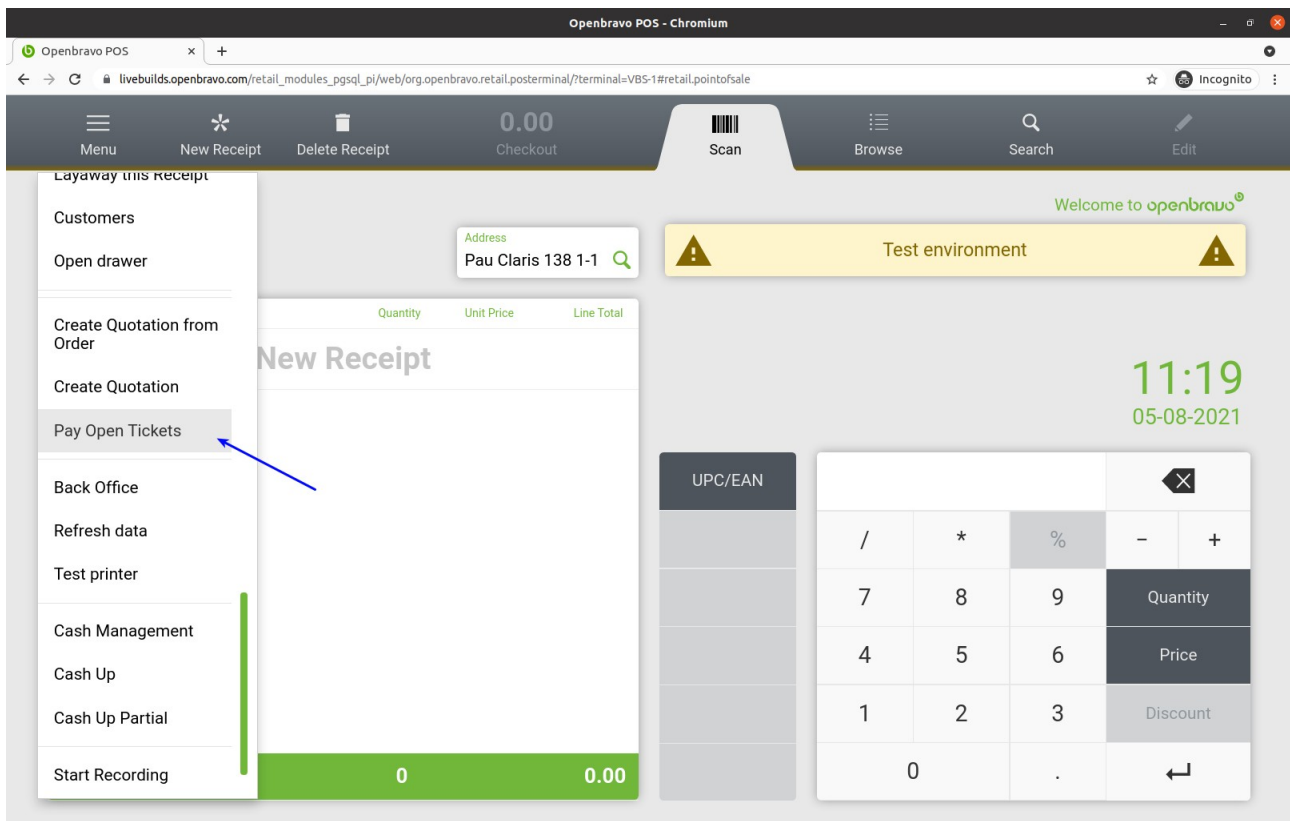**Different behavior, related with this issue, the customer has to be able to pay pending tickets.**

Select Pay open tickets

Show error, in this step should show the tickets pending screen