

In the Backoffice the customer is *On Hold* an *Payment in* is not selected

Openbravo - Business Partner - Arturo Montoro - Chromium

livebuilds.openbravo.com/retail\_modules\_pgsq/pi/#%7Bst:1,bm:%5B%7Bviewid:\_OBMyOpenbravoimplementation\_\_params:%7BmyOB:true,canClose:false,tabTitle:\_Workspace\_%7D%7D,%7Bvi...

Workspace Business Partner - Arturo Montoro

Current Balance: 0.00

Organization \* The White Valley Group  
Business Partner Category \* Customer  
Reference No.  
Search Key \* WVGIC0001  
Fiscal Name  
Commercial Name \* Arturo Montoro  
Description  
Tax ID 45433232A  
URL  
Consumption Days 1.000  
Active

More Information  
Contact Details  
Consent for Customer Data Processing  
Audit  
Notes  
Linked Items  
Attachments

\* Customer - Arturo Montoro Subscriptions Vendor/Creditor Employee Bank Account Location/Address Contact Basic Discount Gift card Instance

Editing

Customer Price List \* The White Valley Group Sale Price List  
Financial Account \* Cashbook - Central Mountains Store  
Sales Representative \* White Valley Group Admin  
Payment Method \* Cash  
Payment Terms \* Treinta dias  
Invoice Terms Immediate  
Tax Exempt  
On Hold  
Sales Order  
Goods Shipment  
Sales Invoice  
Payment in

Customer Accounting

## Correct behavior related with issue 24860

Select the customer

Openbravo POS - Chromium

livebuilds.openbravo.com/retail\_modules\_pgsq/pi/web/org.openbravo.retail.postterminal/?terminal=VBS-1#retail.pointofsale

Menu New Receipt Delete Receipt 0.00 Checkout Scan Browse Search Edit

05-08-2021 - 11:08

Customer VBS Customer Address Pau Claris 138 1-1

Welcome to openbravo®

Test environment

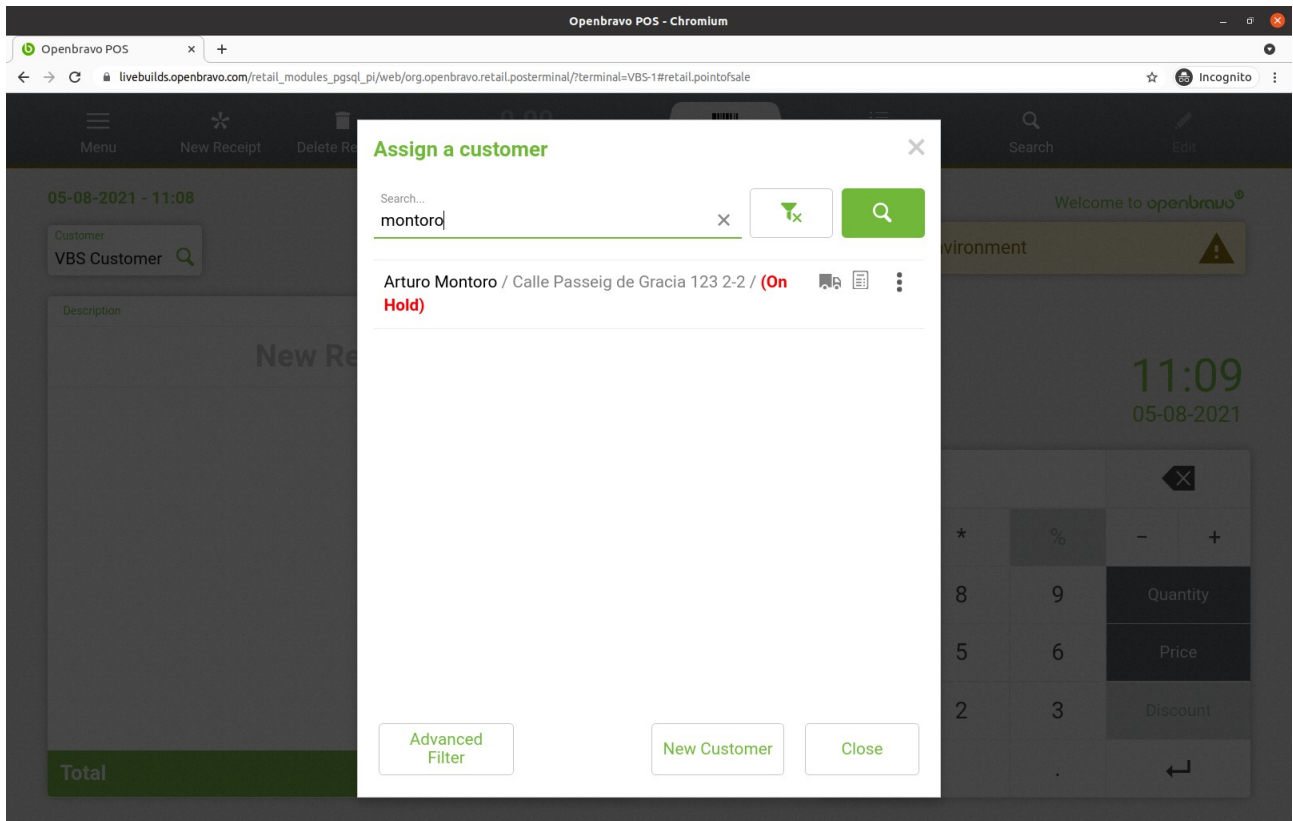
New Receipt

Description	Quantity	Unit Price	Line Total
Total 0 0.00			

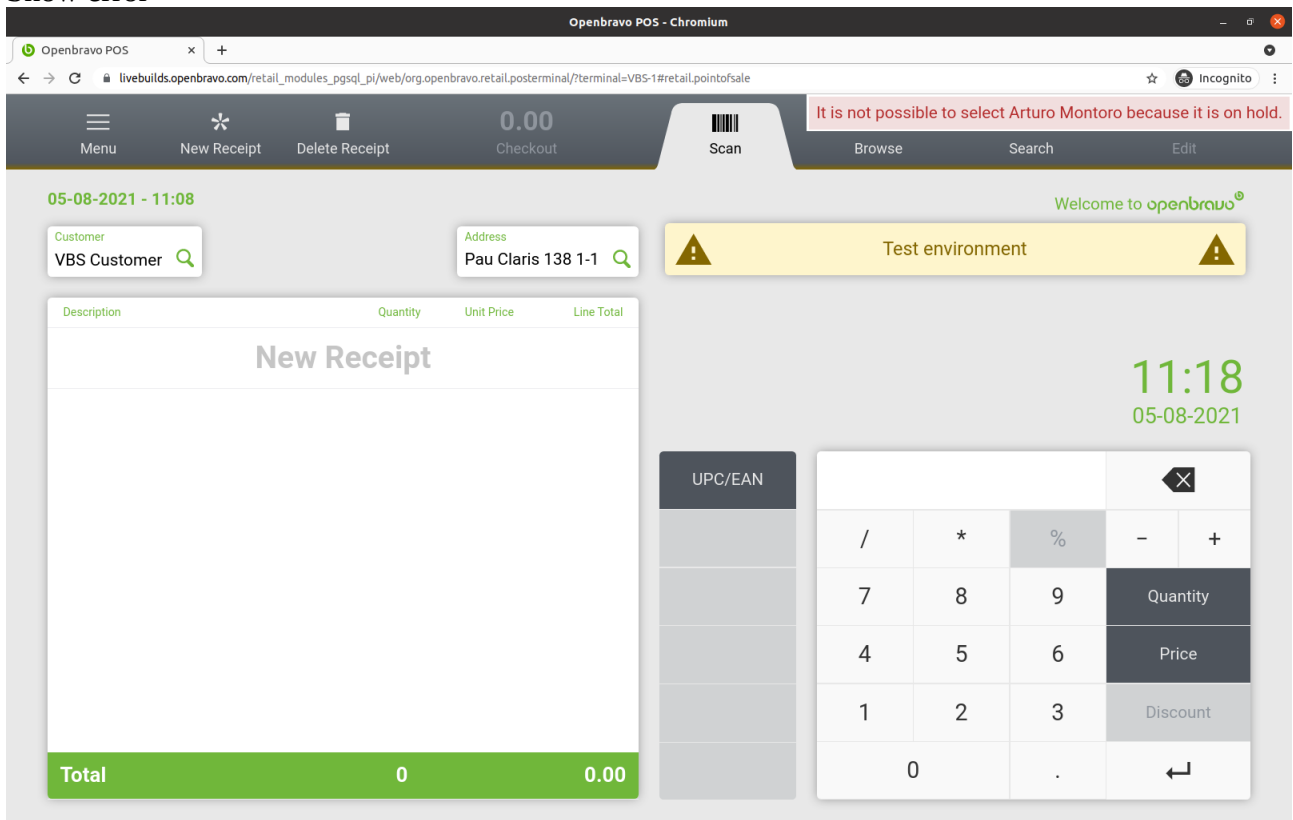
11:11  
05-08-2021

UPC/EAN

Calculator: / \* % - + 7 8 9 Quantity Price Discount 4 5 6 1 2 3 0 .

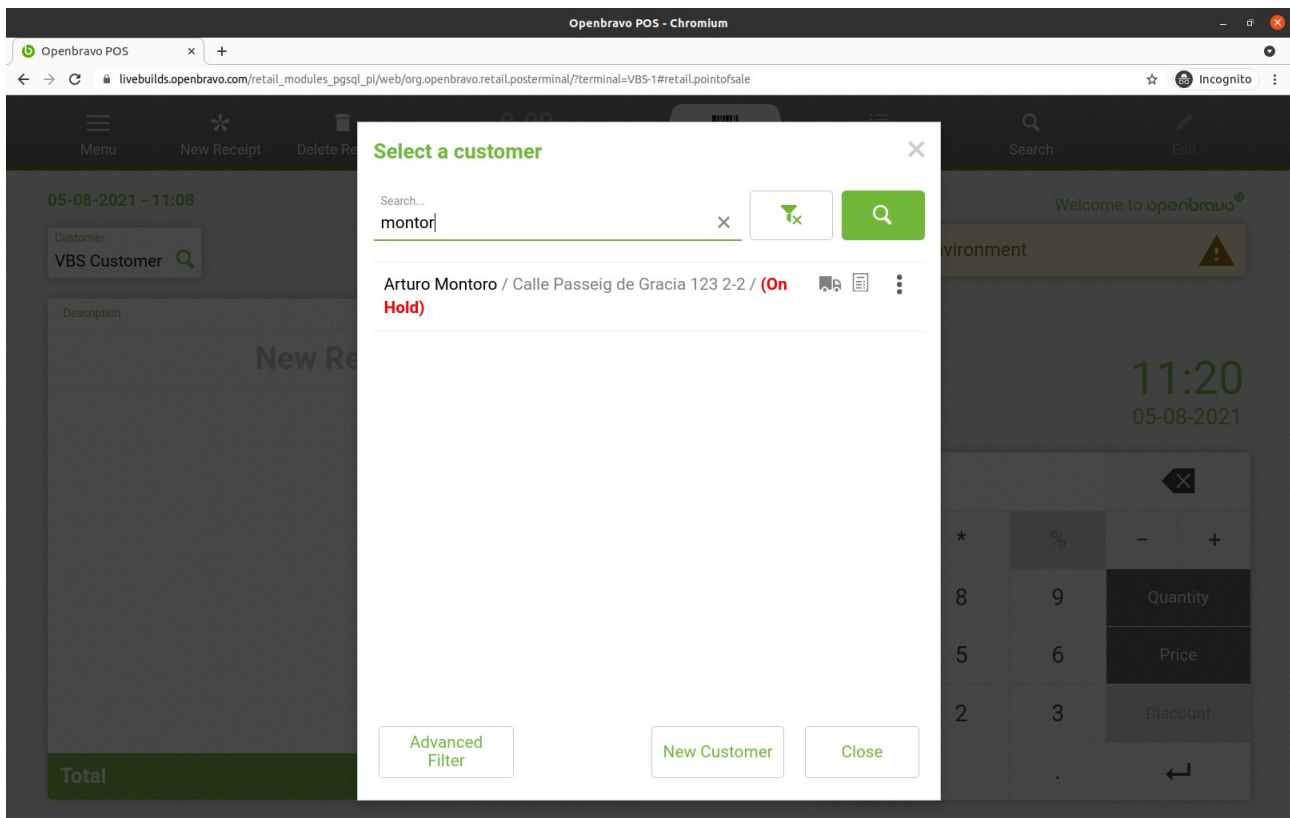
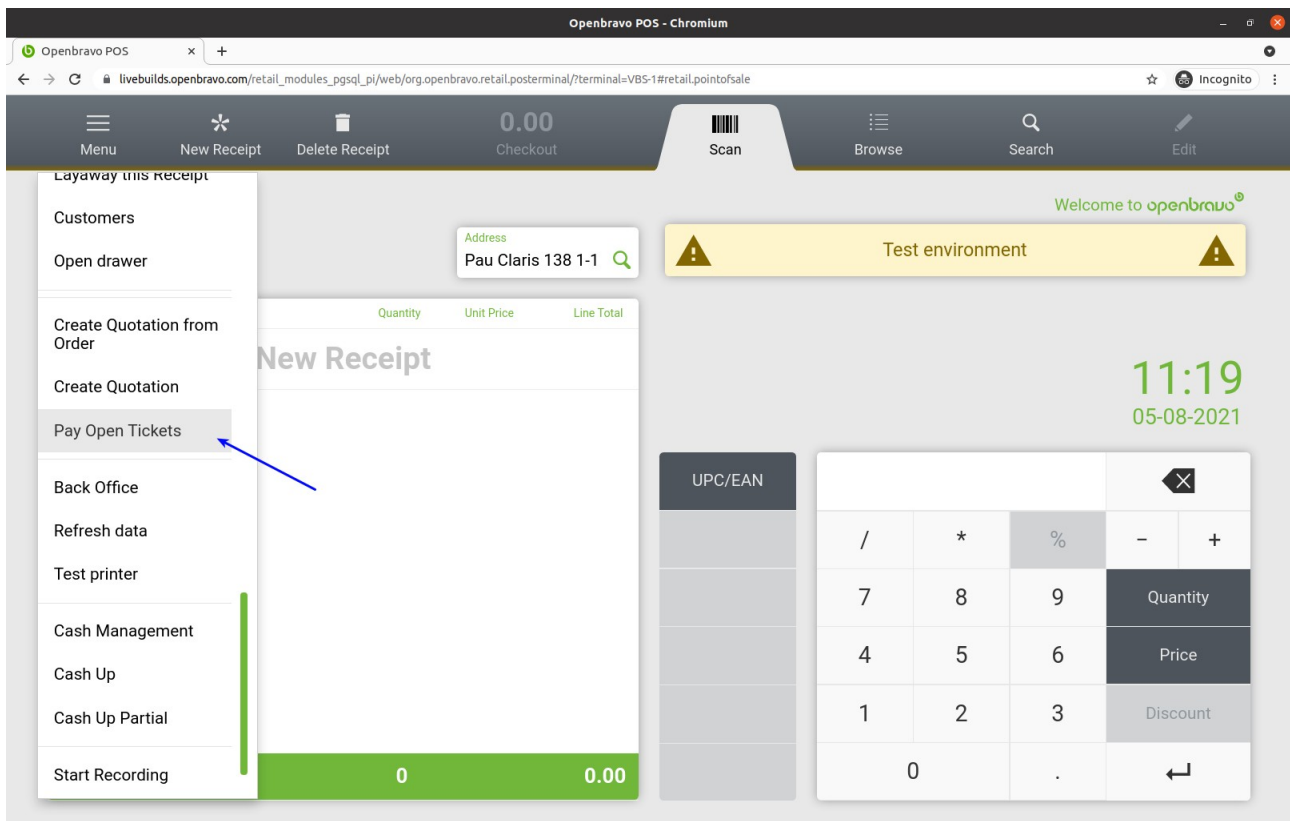


## Show error



**Different behavior, related with this issue, the customer has to be able to pay pending tickets.**

Select Pay open tickets



Show error, in this step should show the tickets pending screen

Openbravo POS - Chromium

Openbravo POS

livebuilds.openbravo.com/retail\_modules\_pgsql\_pi/web/org.openbravo.retail.postterminal/?terminal=VBS-1#retail.pointofsale

Incognito

Menu

New Receipt

Delete Receipt

0.00  
Checkout

Scan

Browse

Search

Edit

05-08-2021 - 11:08

Welcome to openbravo®

Customer  
VBS Customer

Address  
Pau Claris 138 1-1

Test environment

Description	Quantity	Unit Price	Line Total
New Receipt			
Total		0	0.00

UPC/EAN

/

\*

%

-

+

7

8

9

4

5

6

1

2

3

0

.

↩

Quantity

Price

Discount

11:21

05-08-2021